signera ®

connecting people through technology

Quick Start Guide Install

MediaStream

1 INSTALLATION CONSIDERATIONS

1. AC Power is required at the media player/display location.

2. Determine whether the display will be mounted in the portrait or landscape format. Both are supported by Signera.

3. Determine whether wired or wireless network access will be used. If using a wired connection the port should be located near the media player.

2 NETWORK INFORMATION
Ask your network administrator for the following information.

1. You will need a USB keyboard and mouse for the wireless installation (not included with media player).
2. You will need the encryption password for the wireless access point/wireless network to which you will connect:

Wireless Network Name/SSID: _____

Wireless Password: _____

3. Determine if DHCP is enabled on your network or whether you will need to enter a static IP address. If a static IP address will be used, contact your network administrator to complete the installation.

3 EQUIPMENT INFORMATION
Record model and serial numbers for your equipment below:

MediaStream Media Player
Model # _____ Serial #_____

Display
Model # _____ Serial #_____

4 ACTIVATION INFORMATION
Your Signera administrator login ID and password are required for installation.

The login ID and password have been sent to your administrator from Signera. If you haven't received these, please contact Signera Technical Support at 1-877-998-SIGN (7446).

5 EQUIPMENT INSTALLATION

Installation with wired internet connection.
Wireless installation is covered in step 5b.

1. Install display and mount per manufacturer's instructions.

2. Locate a place behind the display for the media player to be installed. Ensure the power button remains accessible and there is *proper ventilation* for the media player and display.
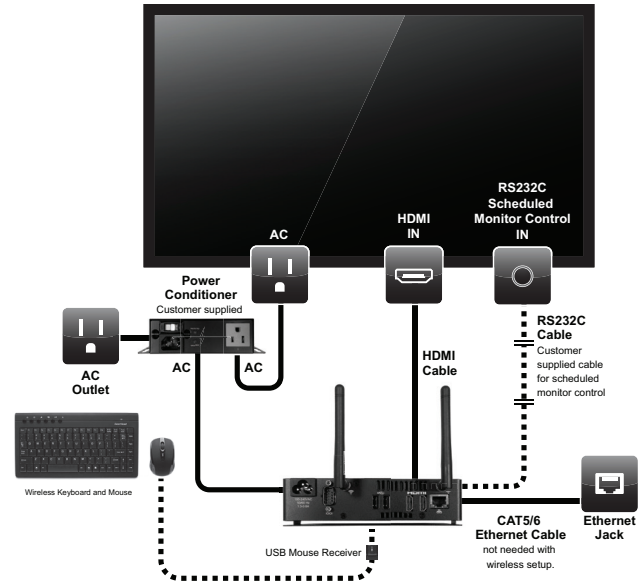
3. Connect the media player to the display using a standard HDMI (supplied) or VGA cable.

4. Connect the media player to the internet port using a standard CAT5/6 ethernet (supplied) cable.

5. Connect the media player and display to the AC power outlet using power cables provided. The media player will power up automatically.

AC

HDMI IN

RS232C Scheduled Monitor Control IN

Power Conditioner
Customer supplied

AC Outlet

AC **AC**

HDMI Cable

RS232C Cable
Customer supplied cable for scheduled monitor control

Wireless Keyboard and Mouse

USB Mouse Receiver

CAT5/6 Ethernet Cable
not needed with wireless setup.

Ethernet Jack

6. Turn on the display and select the display HDMI input connected to the media player (follow manufacturer's directions for selecting the correct HDMI input).

7. If you are using wireless connection, proceed to **Wireless Activation** (step 5b) before activating the media player. Otherwise, proceed to **Media Player Activation** (step 6).
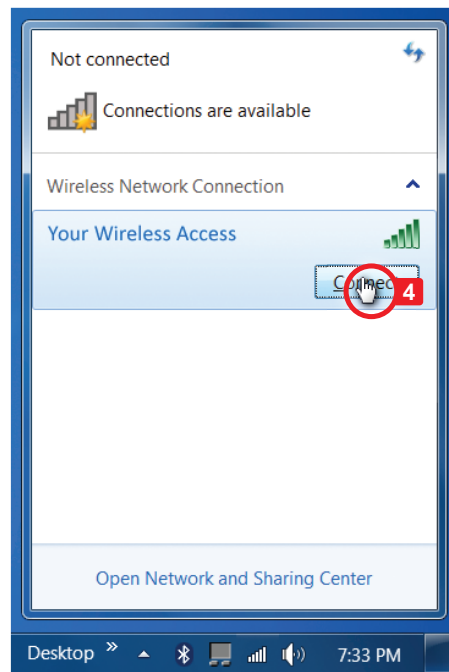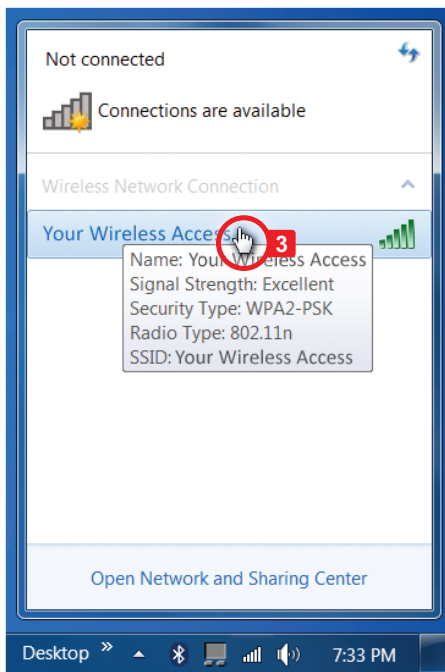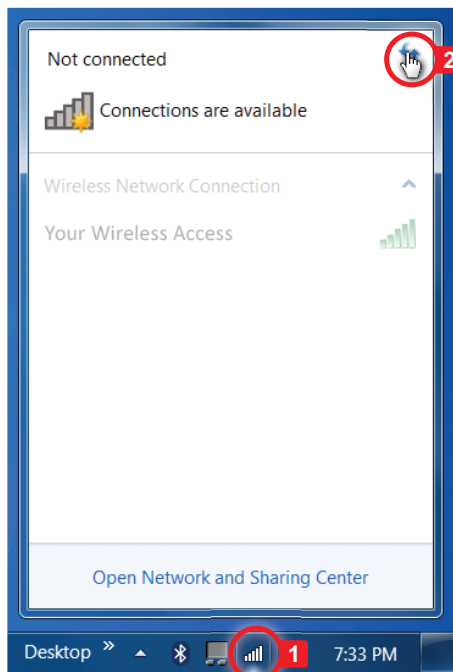
* A power conditioner is recommended to protect your equipment from damaging AC events such as surges, spikes, lightning and high voltage. To order please call Signera Support at 1-877-998-7446.
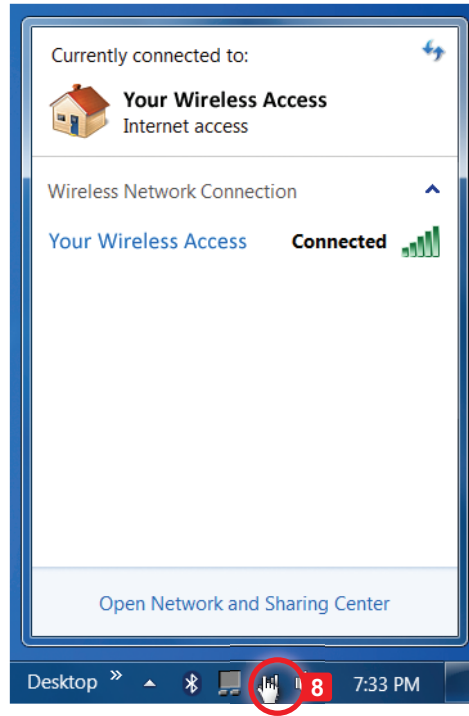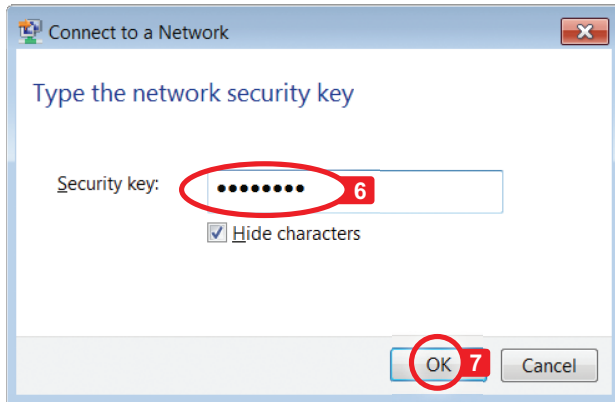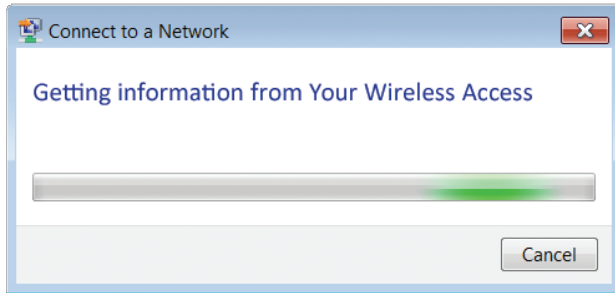
5b WIRELESS INSTALLATION

Installation with wireless internet connection. Wired Installation is covered in step 5.

1. Click the wireless icon on the Windows menu bar in the lower right corner of your computer screen.

2. If you have an active wireless network and it is not listed, click the "refresh arrows."

3. Click on your wireless network name (SSID).

4. Next Click "Connect."

8. Ensure the media player is connected to your wireless network by clicking the wireless icon in the lower right corner of your screen on the Windows menu bar.

   You should see "Internet access" and "Connected" along with green bars indicating your signal strength.

5. Your computer will then gather and process the information of the wireless network you selected.

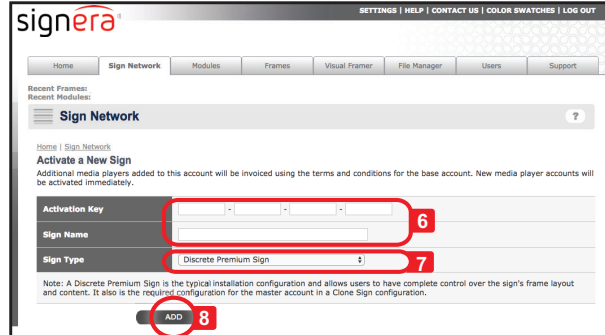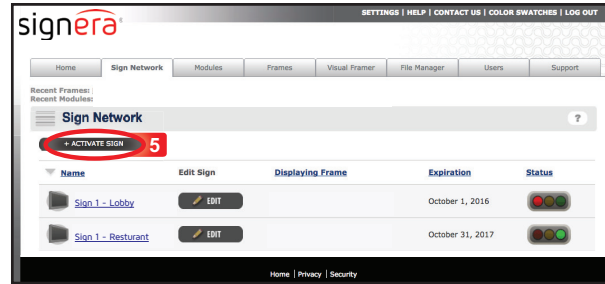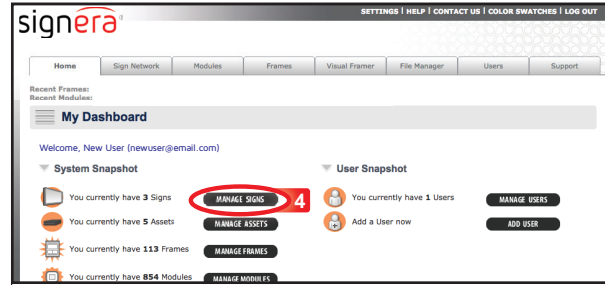6. Enter your security key.

7. Click OK.

6

MEDIA PLAYER ACTIVATION
Activation can be completed using any computer with internet connection.

1. If the media player network connection is active and the media player working properly, you will see the following message displayed:

> **SIGN ACTIVATION:**
>
> Provide the following key to your sign administrator for activation online.
>
> 226B35F2-6FFC846F-5148ED1A-FAA8B2E8

> RECORD YOUR SIGN ACTIVATION KEY HERE:
>
> _____ - _____ - _____ - _____

2. Go to the following URL:
   https://www.signera.net/users/manage/login.php

3. Log in using your administrator credentials.
   Your dashboard will appear.

4. Click the "Manage Signs" to bring up your sign network.

5. Next, select "+ Activate New Sign" button.

6. Enter the activation code (see step 1) and name the media player (e.g. Lobby Sign).

7. Select "Discrete Premium Sign" or "Clone Sign."

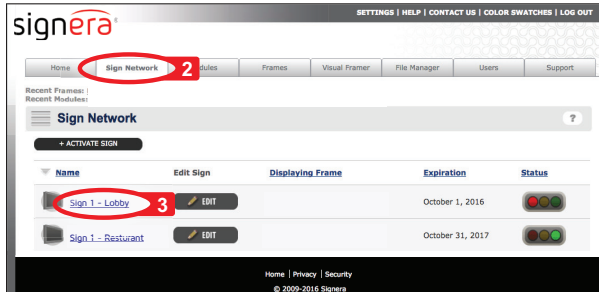8. Next click "ADD." Once the activation code has been accepted, the media player will be activated.

➕ If the media player does not activate within 5 minutes, restart the media player by pressing the power button once to shut down. New media players will download and install the latest version of the software. This may take up to 15 minutes to complete after activation.
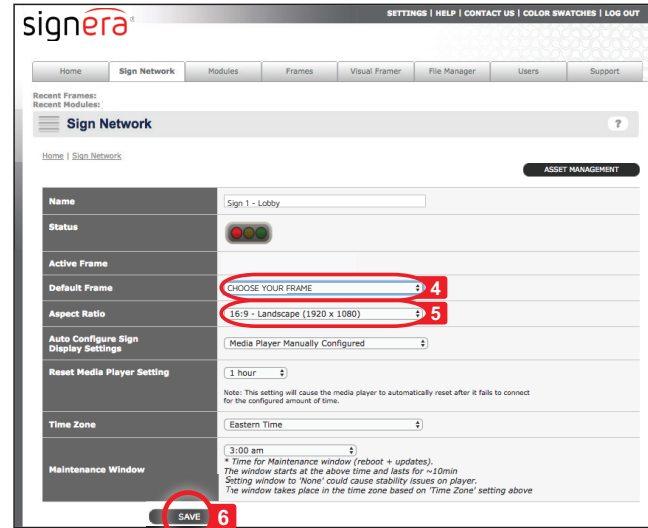
7 FRAME CONTENT ASSIGMENT

Content can be assigned using any computer with internet connection.

A standard frame is provided with each Core System. ProDesign customers will see both their custom designed frame and the standard frame layout.
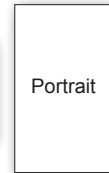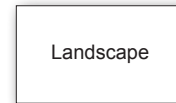
1. Login to the Signera Admin at:
   https://www.signera.net/users/manage/login.php

2. Select the "Sign Network" tab at the top of the web page.

3. Select the sign name of the recently activated sign (e.g. Lobby Sign) to bring up a configuration page for the sign.

4. Select a frame from the default frame drop down menu.

5. Choose aspect ratio settings and orientation (most common: portrait: 1080x1920 or landscape: 1920x1080.)

Landscape   Portrait

6. Click "SAVE."

7. Please note: Prior to assigning a frame to your sign, your sign display will show a Signera welcome message.

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AFFIX TAG

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877-998-SIGN

**SCAN TO CALL
SUPPORT**